Maryland Health Benefit Exchange L2 Grant Application Roadmap
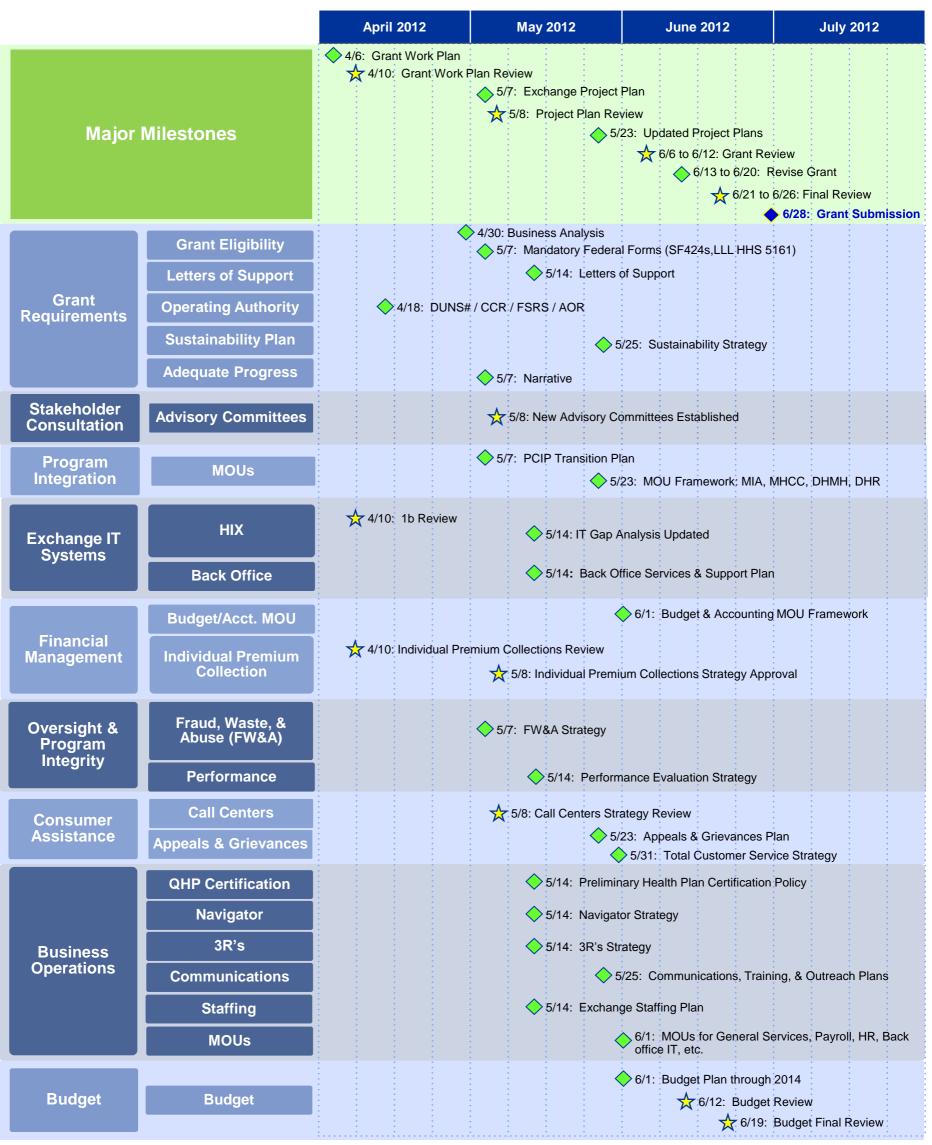
	April 2012	May 2012	June 2012	July 2012

Major Milestones
- 4/6: Grant Work Plan
- 4/10: Grant Work Plan Review
- 5/7: Exchange Project Plan
- 5/8: Project Plan Review
- 5/23: Updated Project Plans
- 6/6 to 6/12: Grant Review
- 6/13 to 6/20: Revise Grant
- 6/21 to 6/26: Final Review
- **6/28: Grant Submission**

Grant Requirements
- Grant Eligibility — 4/30: Business Analysis
- 5/7: Mandatory Federal Forms (SF424s, LLL HHS 5161)
- Letters of Support — 5/14: Letters of Support
- Operating Authority — 4/18: DUNS# / CCR / FSRS / AOR
- Sustainability Plan — 5/25: Sustainability Strategy
- Adequate Progress — 5/7: Narrative

Stakeholder Consultation
- Advisory Committees — 5/8: New Advisory Committees Established

Program Integration
- MOUs — 5/7: PCIP Transition Plan
- 5/23: MOU Framework: MIA, MHCC, DHMH, DHR

Exchange IT Systems
- HIX — 4/10: 1b Review
- 5/14: IT Gap Analysis Updated
- Back Office — 5/14: Back Office Services & Support Plan

Financial Management
- Budget/Acct. MOU — 6/1: Budget & Accounting MOU Framework
- Individual Premium Collection — 4/10: Individual Premium Collections Review
- 5/8: Individual Premium Collections Strategy Approval

Oversight & Program Integrity
- Fraud, Waste, & Abuse (FW&A) — 5/7: FW&A Strategy
- Performance — 5/14: Performance Evaluation Strategy

Consumer Assistance
- Call Centers — 5/8: Call Centers Strategy Review
- Appeals & Grievances — 5/23: Appeals & Grievances Plan
- 5/31: Total Customer Service Strategy

Business Operations
- QHP Certification — 5/14: Preliminary Health Plan Certification Policy
- Navigator — 5/14: Navigator Strategy
- 3R's — 5/14: 3R's Strategy
- Communications — 5/25: Communications, Training, & Outreach Plans
- Staffing — 5/14: Exchange Staffing Plan
- MOUs — 6/1: MOUs for General Services, Payroll, HR, Back office IT, etc.

Budget
- Budget — 6/1: Budget Plan through 2014
- 6/12: Budget Review
- 6/19: Budget Final Review